EXCELLENCE CENTER
When The Excellence Is Must

www.theexcellencecenter.com · +20 106 603 7775

COMPANY PROFILE 2026

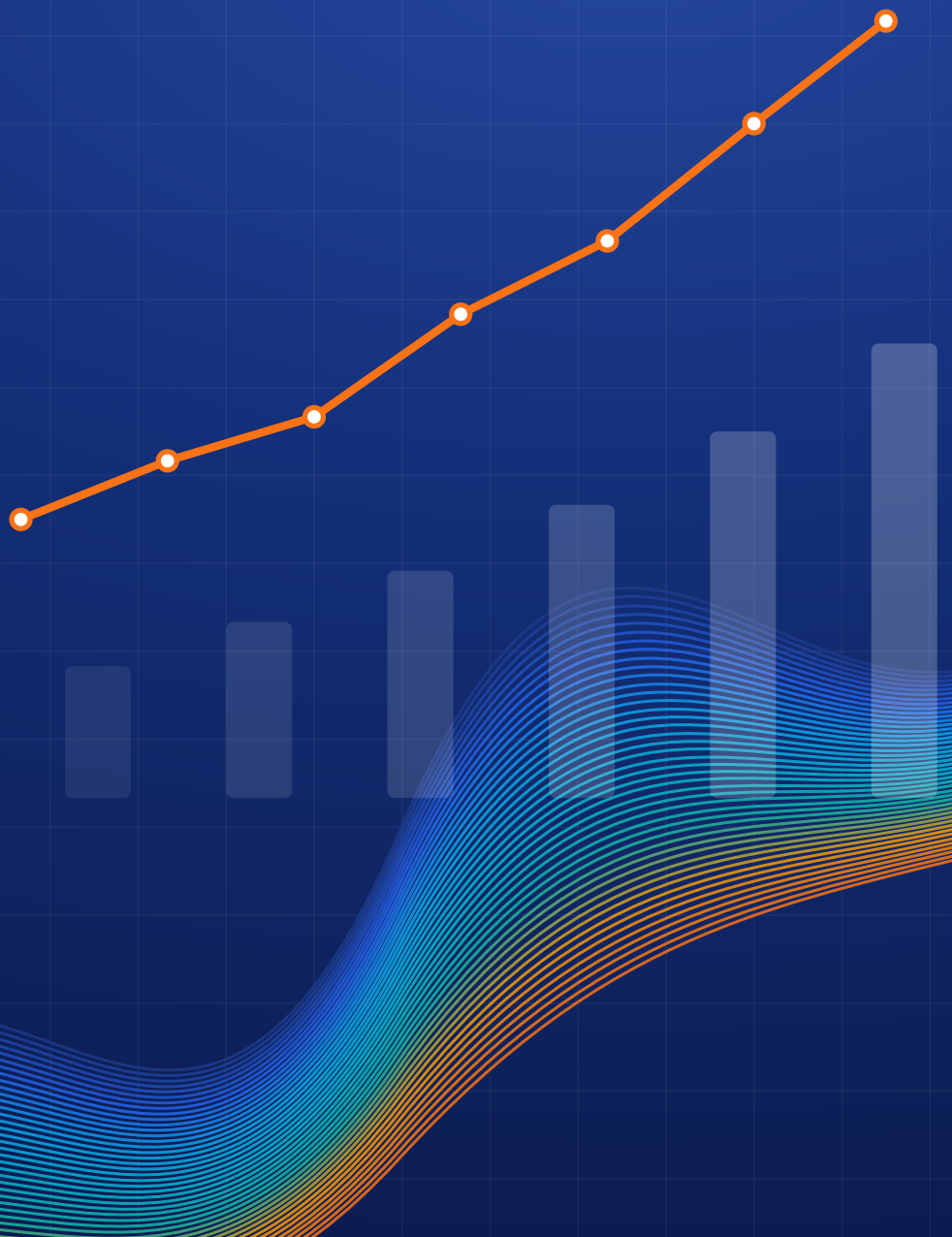
Consulting & Training

for measurable business results

We deliver a message of excellence for a better world.

Management consulting · Professional training · Training Journeys
Egypt · GCC · Africa

Smarter | Better | Faster | Cheaper | Greener



138 client organizations

10,000+ professionals trained

530+ training programs

33 consulting services

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WHO WE ARE

A consulting and training house built on excellence

The Excellence Center is a management consulting and professional training company based in Cairo, Egypt. Since 2014 we have helped manufacturers, banks, hospitals, government bodies and service companies improve quality, productivity, safety and leadership – in Egypt, the Gulf and Africa.

MISSION

We help our clients become excellent organizations, manage efficient and effective operations, and make sustainable, breakthrough improvements — and we prepare people for careers in which excellent management knowledge and skills are fundamental.

VISION

To deliver a message of excellence for a better world, and to be a center of deep excellence knowledge in the Middle East with links to leading international institutions.

2014
founded in Cairo

10,000+
professionals trained

138
client organizations listed

33
consulting services

530+
training programs

3
regions: Egypt · GCC · Africa

Consulting
33 services · 43 offers

Training
530+ programs · 21 fields

Training Journeys
Study visits abroad & in Egypt



OUR VALUES

Client first

Every engagement starts from the client's goals and is measured by the client's results.

Capability over dependency

We build skills inside your team so improvement continues without us.

Evidence and measurement

We work from data and report results against a baseline.

Excellence is our job

We hold our own work to the standards we teach.

HOW WE WORK

Consulting and training that work together

Every engagement follows the same five steps, so improvement is measured against a baseline and capability stays inside your organization.

01
Diagnose
Baseline, loss maps and root causes – with your team.

02
Design
Targets, roadmap and a project portfolio tied to business goals.

03
Implement
Kaizen events, projects and new systems on the ground.

04
Build capability
Training and coaching so your people own the method.

05
Sustain
KPIs, audits and control plans so results last.

FIVE PRIME OBJECTIVES – EVERY ENGAGEMENT IS MEASURED AGAINST THEM

Smarter
Data-driven decisions, digital tools and AI

- Decision lead time
- Data accuracy
- Digital adoption

Better
Higher quality, fewer defects, happier customers

- Defect rate
- First-pass yield
- Customer satisfaction

Faster
Shorter lead and cycle times, on-time delivery

- Lead time
- Cycle time
- On-time delivery

Cheaper
Lower cost, less waste, real savings

- Cost per unit
- Cost of poor quality
- Savings (EGP)

Greener
Less energy, waste and emissions – results that last

- Energy & CO_2
- Waste & scrap
- Gains held after 12 months

RECOGNITION & CREDENTIALS

The Council for Six Sigma Certification (CSSC) lists The Excellence Center as an accredited private training organization for Six Sigma White, Yellow, Green, Black and Master Black Belt training. EC has also delivered programs as a training provider within the Industrial Modernisation Centre (IMC) programs in Egypt. Our consultants hold credentials including ASQ CMQ/OE, Lean Six Sigma Black and Master Black Belt, ISO lead auditor and Egyptian Excellence assessor qualifications.





CONSULTING SERVICES

From the shop floor to the boardroom

33 consulting services in four practice areas, plus 43 ready-to-start consulting offers. We work with your team on site and leave the capability behind.

Operations, Quality & Safety

Make operations faster, leaner, safer and more reliable.

Operational Excellence
TPM, Maintenance & Reliability
Quality & ISO Management Systems
Food Safety & Quality
Industrial Engineering & Factory Design
Supply Chain & Procurement Excellence
Health, Safety & Process Safety
Business Process Reengineering & Management
Supplier Development & Second-Party Audits
Smart Factory & Industry 4.0
Energy Management (ISO 50001)

11 services →

Strategy, Performance & Governance

Connect strategy to measurable results and sound governance.

Strategy Development & Deployment
Organizational & Government Excellence
KPIs, Performance Management & Dashboards
Business Plans & Feasibility Studies
Market Research & Customer Insight
Risk Management & Business Continuity
Corporate Governance, Internal Control & Compliance
ESG, Sustainability & Green Cities

8 services →

Digital, Data & AI

Prepare processes, data and people for technology that pays off.

Digital Transformation & ERP Readiness
Process Automation & RPA
Data Analytics & Business Intelligence
AI Adoption & Governance
Information Security & IT Service Management

5 services →

People, Customers & Change

Build the leaders, teams and customer experience that sustain performance.

Mystery Shopping & Service Audits
Leadership Development & Coaching
Change Management
HR & Organization Design
Customer Experience & Service Excellence
Corporate Academies & Learning Design
Project Management, PMO & Agile
Innovation & Design Thinking
Cost Management & Finance for Operations

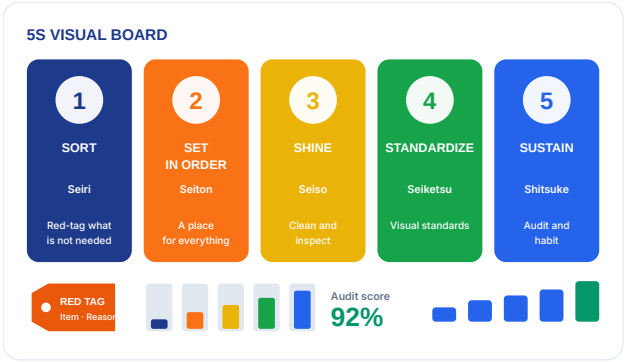
9 services →

PRACTICE AREA

Operations, Quality & Safety

Make operations faster, leaner, safer and more reliable.

11 services · page 1 of 2





Operational Excellence: Lean, Lean Six Sigma & Kaizen

We find the largest losses in your operation with your team, then run structured improvement projects — Kaizen events, Lean Six Sigma DMAIC projects or full deployment — until the new way of working holds. Most of the work is done by your people, coached by our consultants, so the capability stays with you.

Lean | Lean Six Sigma | DMAIC | Kaizen

TPM, Maintenance & Reliability

We implement TPM pillar by pillar — autonomous maintenance, planned maintenance, focused improvement and more — starting on a model line, measuring OEE and spreading what works across the plant.

TPM | OEE | Autonomous maintenance | Planned maintenance

Quality & ISO Management Systems

We assess the gap, build the system with your team, train internal auditors and run a readiness review before the certification audit. Certification itself is granted by an independent certification body; our job is to make sure your system deserves it and keeps improving.

ISO 9001 | ISO 14001 | ISO 45001 | ISO 22000

Food Safety & Quality

Our food safety consultants build HACCP plans and prerequisite programs with your team, prepare you for ISO 22000, FSSC 22000, BRCGS or IFS certification, and audit suppliers against retailer and brand standards.

HACCP | ISO 22000 | FSSC 22000 | BRCGS

Industrial Engineering & Factory Design

We measure work content and capacity, model the flow, and design layout options you can compare on cost, space and throughput before you move a single machine.

Time & motion study | Line balancing | Capacity planning | Factory layout

Supply Chain & Procurement Excellence

We review how materials are planned, bought, stored and moved, then fix the routines behind delays and excess stock — from sales and operations planning to supplier management and lean warehousing.

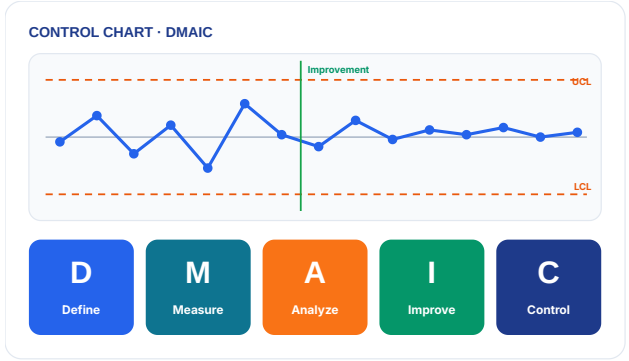
S&OP | Inventory optimization | Procurement | Supplier development

PRACTICE AREA

Operations, Quality & Safety

Make operations faster, leaner, safer and more reliable.

11 services · page 2 of 2





Health, Safety & Process Safety

We build safety systems and safety leadership — from ISO 45001 readiness and hazard identification to HAZOP facilitation and process safety management for high-hazard operations — and train safety officers who apply what they learn on site.

ISO 45001 · HAZOP · PSM · HIRA

Business Process Reengineering & Management

We map how work really flows today, redesign it with the people who do it, and document it so it is done the same way every time — with owners, service levels and measures. We use BPM to keep processes improving after the project.

BPR · BPM · BPMN · SIPOC

Supplier Development & Second-Party Audits

We audit suppliers on your behalf, rank them by risk, and run development programs that lift their quality, efficiency and delivery — the approach we used to help a PepsiCo supplier reach zero complaints and rejections.

ISO 19011 · Supplier scorecards · FSSC 22000 / BRCGS · SPC

Smart Factory & Industry 4.0

We assess your digital maturity, then build a practical roadmap that adds technology where Lean foundations already exist — real-time production and OEE monitoring, digital work instructions and maintenance data — so investments pay back.

Industry 4.0 · Digital lean · IIoT · MES

Energy Management (ISO 50001)

We establish an energy baseline, find significant energy uses, and build an ISO 50001-style management system with targets, action plans and measurement, linking savings to your sustainability reporting.

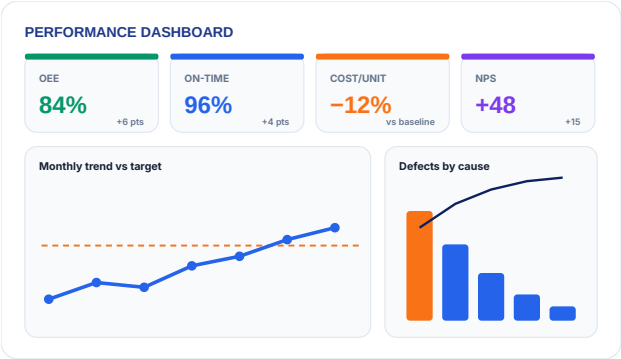
ISO 50001 · Energy baseline · EnPIs · M&V

PRACTICE AREA

Strategy, Performance & Governance

Connect strategy to measurable results and sound governance.

8 services · page 1 of 2





Strategy Development & Deployment

We help leadership agree a few breakthrough objectives, then cascade them into initiatives, measures and accountable owners using an X-Matrix or Balanced Scorecard, with a review rhythm that keeps execution on track — the method we used with the Green Sharm Committee.

Hoshin Kanri · X-Matrix · Balanced Scorecard · OKRs

Organizational & Government Excellence

We assess your organization against a recognized excellence model, turn the gaps into a prioritized improvement roadmap, and support you through award submissions — including government excellence programs in the region.

EFQM Model · Baldrige Excellence Framework · Shingo Model · Deming Prize

KPIs, Performance Management & Dashboards

We design a coherent KPI system from strategy to front line, define each measure precisely, set targets and build dashboards and review routines that turn data into action.

KPI tree · Balanced Scorecard · OKRs · Power BI

Business Plans & Feasibility Studies

We build business plans and feasibility studies that test the market, the operating model and the financials, with scenarios that show what has to be true for the project to succeed.

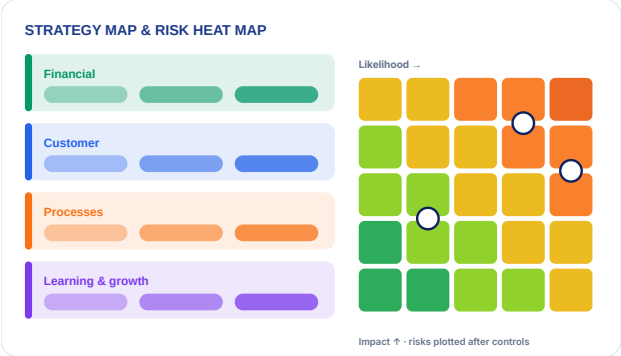
Business Model Canvas · Market sizing · Financial modelling · NPV / IRR

PRACTICE AREA

Strategy, Performance & Governance

Connect strategy to measurable results and sound governance.

8 services · page 2 of 2





Market Research & Customer Insight

We design and run primary and secondary research — quantitative surveys, in-depth interviews, focus groups and competitor benchmarking — and translate the findings into clear priorities for products, pricing, service and growth.

Surveys · In-depth interviews · Focus groups · Competitor analysis

Risk Management & Business Continuity

We build a risk management framework that links risks to objectives, and a business continuity system that keeps critical services running — with business impact analysis, continuity plans and exercises.

ISO 31000 · ISO 22301 · COSO ERM · BIA

Corporate Governance, Internal Control & Compliance

We review governance structures and controls, then design policies, delegation of authority matrices and internal control frameworks that speed decisions while keeping the organization compliant.

Corporate governance codes · COSO internal control · DoA · Policies & procedures

ESG, Sustainability & Green Cities

We turn sustainability commitments into initiatives, departmental plans and measures with owners — and help you report credibly using recognized frameworks. Our Green Cities Champion program for Sharm El-Sheikh is an example of this work in the public sector.

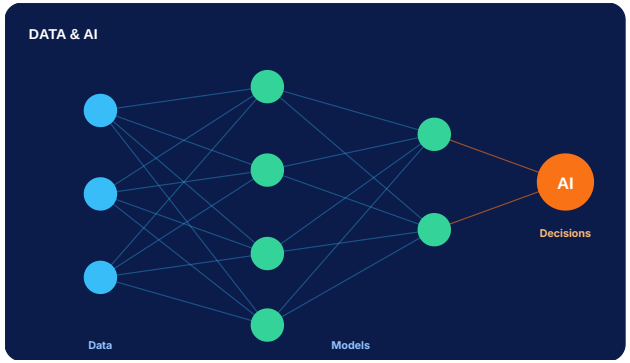
GRI Standards · ISSB (IFRS S1/S2) · GHG Protocol · ISO 14001

PRACTICE AREA

Digital, Data & AI

Prepare processes, data and people for technology that pays off.

5 services · page 1 of 1





Digital Transformation & ERP Readiness

We define your processes and requirements first, assess readiness, and support vendor selection and implementation governance — so the system fits the business, not the other way round.

ERP readiness · Business analysis · BPMN · Data governance

Process Automation & RPA

We identify and prioritize automation opportunities, standardize the processes first, and design automation with clear business cases and controls.

RPA · Workflow · Low-code · Process mining

Data Analytics & Business Intelligence

We start from the decisions you need to make, organize the data behind them, and build dashboards and analyses — from statistical process data to customer and financial analytics — while building your team's skills.

Power BI · Excel analytics · Statistics · Minitab

AI Adoption & Governance

We help leadership identify where AI creates value in your processes, select and pilot use cases, and put governance in place — policies, risk controls and skills — aligned with emerging standards such as ISO/IEC 42001.

AI strategy · Generative AI · ISO/IEC 42001 · Data governance

Information Security & IT Service Management

We build information security and IT service management systems around your real risks — asset and risk assessment, controls, policies, incident and change management — and prepare you for certification.

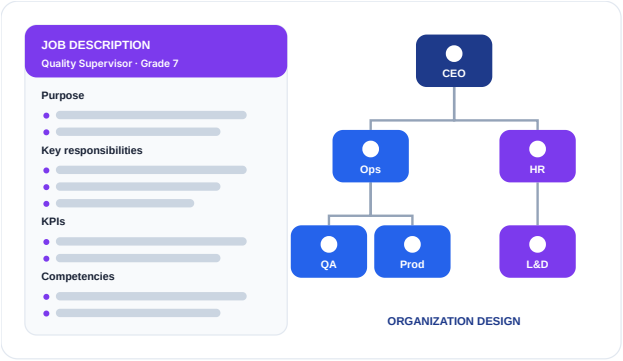
ISO/IEC 27001 · ISO/IEC 20000-1 · ITIL practices · Incident management

PRACTICE AREA

People, Customers & Change

Build the leaders, teams and customer experience that sustain performance.

9 services · page 1 of 2





Mystery Shopping & Service Audits

Our mystery shopping program measures every branch, call and channel against your own service standards. Trained shoppers follow realistic scenarios, collect time-stamped evidence and complete structured questionnaires within 48 hours. You receive a live quality link plus weekly and monthly analysis that shows where service breaks down and why.

Mystery shopping · Mystery calls · Digital channel audits · Service standards

Leadership Development & Coaching

We design leadership journeys for supervisors, managers and senior leaders, combining workshops, coaching and on-the-job assignments tied to your business priorities.

Leadership competencies · Coaching · Situational leadership · Emotional intelligence

Change Management

We plan the people side of change alongside every transformation: stakeholder analysis, communication, sponsor coaching, training and reinforcement — so adoption is measured, not assumed.

ADKAR · Kotter's 8 steps · Stakeholder analysis · Communication planning

HR & Organization Design

We design structures and roles that fit your strategy, then build the HR systems behind them — job descriptions, grading and compensation, performance management, recruitment and selection, and HR policies compliant with local law.

Organization design · Job evaluation · Performance management · Compensation & benefits

Customer Experience & Service Excellence

We see the service the way customers do — through journey mapping, mystery shopping and complaint analysis — then set clear standards, improve the processes behind them and train front-line teams to deliver.

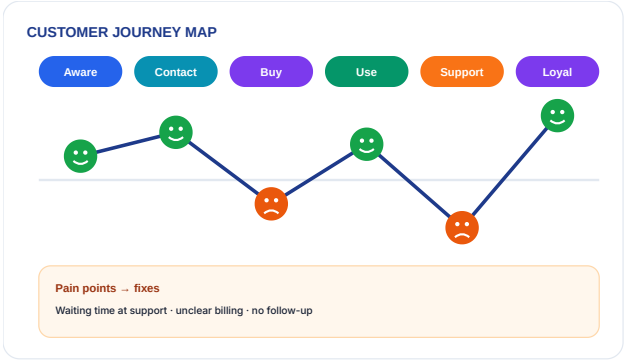
Journey mapping · Service standards · NPS / CSAT · Contact-center KPIs

PRACTICE AREA

People, Customers & Change

Build the leaders, teams and customer experience that sustain performance.

9 services · page 2 of 2





Corporate Academies & Learning Design

We link learning to business goals: competency frameworks, training needs analysis, learning paths by role, internal trainer development and the governance to run a corporate academy — with evaluation of impact on the job.

Training needs analysis · Competency models · 70-20-10 · Kirkpatrick evaluation

Project Management, PMO & Agile

We set up project governance and PMOs, introduce agile or hybrid methods where they fit, and mentor project managers on live projects to deliver on time, on budget and on scope.

PMBOK · PMO · Scrum · Kanban

Innovation & Design Thinking

We build innovation capability — design thinking, idea management and stage-gate product development — so promising ideas are tested quickly with customers and the best ones are scaled.

Design thinking · ISO 56002 · Stage-gate · Lean startup

Cost Management & Finance for Operations

We connect operations to the numbers — cost of poor quality, product and activity-based costing, budgeting and cost-reduction programs — and train managers to read and use financial information.

Cost of quality · Activity-based costing · Budgeting · Break-even

READY-TO-START CONSULTING OFFERS

43 packaged offers with clear scope, steps and deliverables

Each offer is built from our consulting services and training programs, so you can start quickly with a defined outcome. Full details for every offer are on our website.

Operations, Quality & Safety

- Lean Six Sigma Deployment Program
- Lean Assessment & Improvement Roadmap
- 5S & Visual Management Implementation
- Kaizen Events Programme
- ISO Certification Readiness
- Integrated Management System Design
- Outsourced Internal Audits
- GMP Readiness & Mock Inspections
- HACCP / FSSC 22000 Implementation
- Halal Assurance System Readiness
- Export Readiness & AfCFTA Certification Support
- Safety Culture Assessment & Behaviour-Based Safety
- Process Safety Management Implementation & HAZOP Facilitation
- TPM Implementation
- Maintenance Strategy & Reliability-Centred Maintenance
- Asset Management (ISO 55001) Readiness
- Sales & Operations Planning (S&OP) Implementation
- Inventory Optimisation & Warehouse Design
- Procurement Transformation & Strategic Sourcing
- Local Content & Supplier Development
- Construction QA/QC System Set-up
- SME Productivity & Competitiveness Programmes
- Healthcare Quality & Accreditation Readiness
- Business Process Mapping & SOP Documentation

Strategy, Performance & Governance

- Government Excellence Award Readiness
- Institutional Performance Measurement for Government
- Fraud Risk Assessment & AML Programme Review
- ESG Reporting (GRI / ISSB) & Carbon Footprint
- Monitoring & Evaluation Frameworks for Donor Projects

Digital, Data & AI

- Process Mining & Process Analytics

People, Customers & Change

- Cost Reduction & Savings Validation Programme
- Workface Planning & Advanced Work Packaging Implementation
- Government Service Centre & Call Centre Development
- Customer Journey Mapping & Service Redesign
- Contact Centre Performance & COPC Readiness
- Competency Frameworks, Job Evaluation & Grading
- Performance Management System Design
- Workforce Planning & Saudisation
- Training Needs Analysis & Learning Strategy
- Organisational Restructuring
- Activity-Based Costing Implementation
- Capacity-Building Programme Design for Development Partners
- Hospitality & Tourism Service Quality Programme

RESULTS

Improvement measured in our clients' own numbers

MILITARY PRODUCTION AUTHORITY

Kaizen projects across military production factories

EGP 48M reported savings

18 factories

ORGANICA EGYPT

Faster shipping and leaner warehousing

−15% shipping lead time

EGP 575K a year, pallets project

PEPSICO EGYPT SUPPLIER DEVELOPMENT

Zero rejections at a PepsiCo supplier

0 complaints in 6 months

0 rejections in 6 months

JUHAYNA — ALMARWA DAIRY FACTORY

A year of Lean Six Sigma training and coaching

EGP 3M reported savings

BEYTI (INTERNATIONAL CO. FOR AGRO INDUSTRIAL PROJECTS)

Business processes identified and improved across five departments

5 departments

15 employees trained

ALMARAI EGYPT

Business process reengineering and Kaizen

EGP 1.5M reported savings

MARCYRL PHARMACEUTICAL INDUSTRIES

Kaizen training and consulting

EGP 800K reported savings

BUPA EGYPT

Lean Six Sigma capability built wave by wave

6 Yellow Belt waves

2 Green Belt waves

Reported savings by client

Military Production Authority	EGP 48M
Juhayna – AlMarwa	EGP 3M
Almarai Egypt	EGP 1.5M
Marcyrl Pharma	EGP 0.8M

Figures as reported in client letters for completed engagements.



MOMENTS THAT MATTER

With the leaders we work for

Milestones with clients and partners – from factory floors to national conferences.



ORIENTAL WEAVERS GROUP

Program team at the Mohamed Farid Khamis Museum



ORIENTAL WEAVERS GROUP

Our team with the group's leadership



COCA-COLA

In-company training program team



Oriental Weavers – root-cause analysis



Raya – in-house training



SMEs Reinforcement – export standards



IMC – production planning & control

PROFESSIONAL TRAINING

530+ programs in 21 fields

In-company programs at your site, public courses in Cairo and live online training – in Arabic and English, with certification preparation for ASQ, PMI, IASSC, ASCM, SHRM, IIA, NEBOSH and more.

Lean Six Sigma & Operational Excellence 50	Quality Management, Tools & Certifications 42	ISO Management Systems & Auditing 33
Pharmaceutical, Medical Devices & Food Safety 30	Health, Safety & Environment 44	Maintenance & Engineering 19
Operations & Production Management 10	Supply Chain, Logistics & Procurement 44	Business Process Improvement & Transformation 14
Project & Portfolio Management 28	Strategy, Leadership & Management 38	Human Resources 21
Finance, Banking & Risk 39	Data Analytics, AI & Digital Tools 22	Customer Service, Sales & Marketing 19
Personal Effectiveness & Soft Skills 34	Sustainability, ESG & Energy 9	Government & Institutional Excellence 10
Development Sector & SME Competitiveness 12	Construction & Project Controls 7	Hospitality, Tourism & Service Sectors 9



In-company
Tailored to your processes and data.

Public courses
Scheduled in Cairo.

Live online
Same materials and certificate.

Blended journeys
Training plus projects and coaching.

CERTIFICATION PREPARATION

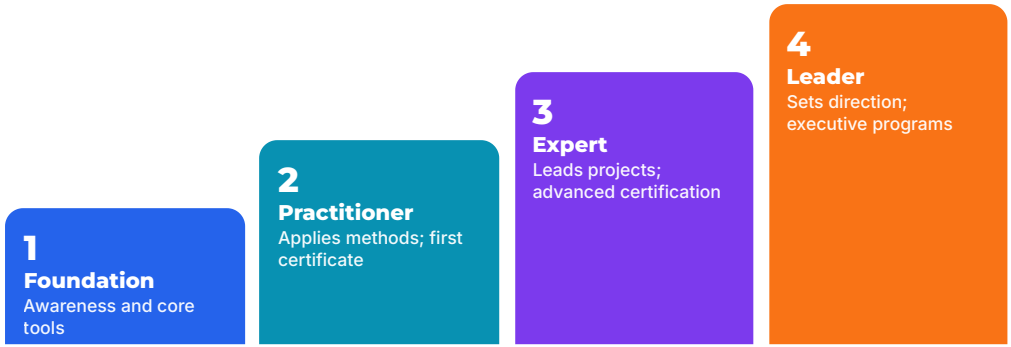
ASQ · PMI · IASSC · ASCM · SHRM · IIA · ACFE · ACAMS · NEBOSH · IOSH

Full program outlines are in our Training Catalog 2026.

CAREER PATHS

From beginner to expert and leader

14 career paths show the programs to take in order and the international certification to aim for at each level.



Lean Six Sigma · Quality · Automotive quality · Safety · HR · Supply chain · Project management · Pharma & food · Healthcare quality · Maintenance · Finance & audit · Data & AI · Customer service · Leadership

EXAMPLE PATH · LEAN SIX SIGMA

White Belt → Yellow Belt → Green Belt → Black Belt → Master Black Belt

Each level combines training with a real improvement project, and prepares for IASSC or ASQ certification.

SAUDI ARABIA · HRDF (HADAF)

51 programs for HRDF-listed professional certificates

Exam preparation for certificates on the Hadaf Professional Certificates list – ASQ, PMI, IASSC, ASCM, SHRM, IIA, ACFE, ACAMS and more – delivered in-house in KSA, live online or in Cairo.

1. **Choose a listed certificate**
2. **Prepare with us**
3. **Pass the exam**
4. **Claim from HRDF**

Saudi citizens may claim a fixed reimbursement of the certificate cost after passing – up to two certificates, under HRDF's current rules. HRDF approves certificates, not training providers.

CERTIFYING BODIES WE PREPARE FOR

ASQ · PMI · IASSC · ASCM · SHRM · ATD · IIA · ACFE · ACAMS

In-house in KSA
At your premises

Live online
Saudi-friendly timings

In Cairo
Public & closed groups

TRAINING JOURNEYS & STUDY VISITS

Learn from the best – where it happens

Study tours that combine workshops with visits to leading organizations, for leadership teams, engineers and public-sector delegations. Dates on request · Price on request.



Singapore

Smart government · Service excellence · Logistics hubs

China · Guangzhou / Shenzhen

Industry 4.0 · Manufacturing · Supply chain

Japan

Lean & Kaizen · Quality culture · TPM

Dubai · UAE

Government excellence · Customer happiness · Smart services

Turkey

Manufacturing · Textiles · SME clusters

Germany & Europe

Industry 4.0 · Engineering · Energy

Scotland · UK

Leadership · Management · Governance

Egypt

Factory visits · Public services · Call centres

- Technical facilitator throughout
- Airport-to-airport transport
- Site & best-practice visits
- One group dinner
- A free day to explore
- Accommodation – included or separate

WHO JOINS Leadership teams · Engineers & plant managers · Government delegations · Hotel & service managers

EXAMPLE JOURNEY

Singapore: Smart Government & Service Excellence

6 days · for government and service leaders · facilitated in Arabic or English

Day 1 — **Arrival & welcome**
Airport pick-up · check-in · program briefing and learning goals

Day 2 — **Smart public services**
Workshop: service design · visit to a citizen service centre · debrief

Day 3 — **Logistics & port excellence**
Visit to a logistics hub · KPI and control-room practices

Day 4 — **Innovation & digital**
Workshop: digital government and AI · visit to an innovation centre · group dinner

Day 5 — **Free day**
Explore the city at your own pace

Day 6 — **Action plan & return**
Team action plans · certificates · airport transfer

Technical facilitator · Airport-to-airport · Group dinner · Free day · Certificate

Price on request

WHAT PARTICIPANTS TAKE HOME

- **Action plan for your organization**
- **Certificate of completion**
- **Best-practice toolkit**

TOURISM & HOSPITALITY TRAINING

Sharm El-Sheikh · Hurghada · Cairo

Service excellence, front office, guest relations, food safety and Lean for hotels – delivered at your resort or as a residential program by the sea.



VISITS INSIDE EGYPT

Industry and institutional visits for Africa and the Gulf

Best-practice visits to Egyptian factories (food, sugar, pharma, building materials) and public institutions such as government call centres – combined with workshops and an action plan.



TRUSTED BY

Leading organizations in Egypt, the Gulf and Africa

A selection of the 138 organizations we have served – the full list by industry is on the next page.



138 client organizations

17 industries

10,000+ professionals trained

3 regions: Egypt · GCC · Africa

OUR CLIENTS

138 organizations we have worked with, by industry

Manufacturers, banks, hospitals, government bodies and service companies in Egypt, the Gulf and Africa.

Food & beverage 24

Africano · Alamar Foods · Almarai · Beyti · Bread Way · Coca-Cola · Dakahlia Poultry · Edita Food Industries · Egyptian Starch & Glucose (ESGC) · El Doha Foods · El Watania Co. for Maize · Fridal Egypt · Golden Mix · Harvest Foods · Juhayna (AlMarwa Dairy) · Kellogg's Egypt · Lychee Egypt · Misr Cafe · Nile Sugar · Organica · PepsiCo · Rich Bake · Savola · Soul Water

Pharma & healthcare 10

Andalusia / Al Andalous Pharmaceuticals · Bupa · El Watania Co. for Pharmaceutical & Chemical Industries · Eva Pharma · Ibn Sina Pharma · Farcomake · Global Napi · Marcyrl Pharmaceutical · Orthomed-E · Zeta Pharma

Consumer goods 8

Egyptian Company for Cosmetics (ECC) · Eva Cosmetics · Hayat Egypt · Japan Tobacco International (JTI) · L'Oréal Egypt · My Way · Samsung · Skechers

Packaging & plastics 5

EGPlast · Huhtamaki Egypt · K-Flex · Serioplast · Taghleef Industries

Chemicals & building materials 10

4M Coatings · Abu Zaabal Fertilizers & Chemicals · Better Mix Concrete · Chloride · Concrete Plus · Evergrow Specialty Fertilizers · Kandil Chemicals · Knauf · Sinai Cement · Sprea Misr

Metals, engineering & glass 19

ABB · Al Dawlia for Aluminum · Alwatania for Glass · Doha Cables · EGIC · Elsewedy Electric · Elsewedy PSP · Ezz Steel · Fives · Groupe Atlantic · Johnson Controls · Kandil Glass · Kandil Steel · Middle East Glass Manufacturing · National Glass Company (NGC) · Specialized Factory for Steel Products (SFSP) · Tawakol · ThyssenKrupp Industrial Solutions · Unitech

Automotive 4

Egyptian German Automotive (Mercedes-Benz) · GB Corp (Ghabbour Auto) · MCV · Nissan Motor Egypt

Textiles & furniture 11

Blue Nile Garments · Coats Egypt · Deltex · Eurotex · Hebeish Group · Lotus Textile · Maarib Garments · Mac Carpet · Mobica · Oriental Weavers · Velocity Garments

Energy & utilities 9

BP · ELNG · Egyptian Maintenance Company (EMC) · Enppi · Kahramaa · Methanex · Petro Rabigh · SEGAS (Unión Fenosa Gas) · SIDPEC

Banking & finance 14

AXA · Abdul Latif Jameel Finance · CIB · Crédit Agricole Egypt · EBank (Export Development Bank of Egypt) · EG Bank · Egyptian Banking Institute · I-Score · Mashreq Bank · Modupay · Piraeus Bank · SAIB Bank · Tabby · Western Union

Telecom & services 3

Raya Contact Center · TE Data · Zain Sudan

Retail & hospitality 3

Al-Futtaim · Majid Al Futtaim (Carrefour) · Riverside Hotel

Construction & real estate 6

Atrium (DMG) · El-Erian Group · Orascom · Remas Land · Rowad Modern Engineering · TMG

Agriculture, mining & logistics 3

Al Arabiya for Gold & Mining (Sudan) · DP World (Dubai Ports) · Maghrabi Agriculture (MAFA)

Diversified groups 2

Al Arabi Group · Elaraby Group

Government & public sector 5

Egyptian Military Industries (18 factories) · Federation of Egyptian Industries · Industrial Modernisation Centre (IMC) · Ministry of Military Production · Riyadh Municipality

Development partners 2

GIZ · Green Sharm programme

WHAT CLIENTS AND PARTICIPANTS SAY

In their own words

"When I started the course I was a quality specialist; after it I was promoted to quality team leader. Six Sigma changed a lot for me. Very comprehensive – I'd suggest it 100%.

Quality team leader, Tabby (promoted after the program)

"The course teaches you to take hold of a problem logically and solve it scientifically. The explanation was simple, and this way of thinking matters for life as a whole.

Section Head, Quality — Six Sigma participant

"What I gained most: I never imagined how much money projects can lose. We ran a small cost project on our site and found mistakes we can now avoid.

Engineer — Six Sigma participant

"The course was very enjoyable and full of things we genuinely benefited from. I wish every engineer would start with this.

Engineer — Six Sigma participant

"The Excellence Center team's diligence and enthusiasm have been a source of inspiration for the whole project team members."

Beyti — International Co. for Agro Industrial Projects

"We are very satisfied with Excellence Center work output ... and we are willing to recommend them for business."

Organica Egypt

"We are so satisfied with the contribution that The Excellence Center has made."

National Organization of Military Production

"We've witnessed a successful implementation ... congratulations on the great outcomes and project success."

PepsiCo Egypt — Supplier Development







Watch video testimonials on our website: theexcellencecenter.com/testimonials

PARTNER WITH US

Grow with us in training and consulting

We work with training companies, consulting firms, development partners and travel organizers in Egypt, the Gulf and Africa.

Referral partner
Introduce clients; we deliver.

Licensed delivery
Deliver our programs in your market.

Co-delivery
Joint projects and programs.

Country representative
Represent EC in your country.

Training Journeys host
Host study visits and site tours.

1. Apply → 2. Profile review → 3. Meeting → 4. Pilot → 5. Agreement → 6. Launch

RECOGNITION

Listed by the Council for Six Sigma Certification (CSSC) as an accredited private Six Sigma training organization · training provider within Industrial Modernisation Centre (IMC) programs in Egypt.

DEVELOPMENT & INSTITUTIONAL PROGRAMS WE HAVE DELIVERED FOR

- GIZ
- Industrial Modernisation Centre (IMC)
- Federation of Egyptian Industries
- Green Sharm programme
- Ministry of Military Production



OUR PARTNER IN SAUDI ARABIA

Elm E Company – Al-Kharj

HRDF (Hadaf) certificate-preparation programs, in-company training and enrolment in the Kingdom.

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Send your CV through our website or to excellence@theexcellencecenter.com with your role in the subject line.

Let's talk about your goals

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We deliver a message of excellence for a better world.

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Smarter
Data-driven decisions, digital tools and AI

Better
Higher quality, fewer defects, happier customers

Faster
Shorter lead and cycle times, on-time delivery

Cheaper
Lower cost, less waste, real savings

Greener
Less energy, waste and emissions – results that last